



MEMORANDUM

Town of Nags Head

Planning & Development Department

To: Board of Commissioners
From: Michael Zehner, Director of Planning & Development
Date: December 31, 2019
Subject: Update on Short-Term Rental (STR) Registrations (Attachment H-1)

As requested at the November 6, 2019 Board of Commissioners meeting, Staff is providing the Board with a review and status of the Short-Term Rental ("STR's") registration program.

Completed Actions and Current Status

- On April 3, 2019, the Board of Commissioners adopted amendments to the Town Code and Zoning Ordinance defining STR's and establishing a registration requirement for STR's. A copy of the adopted Ordinance is attached.
- Between adoption of the Ordinance amendments and the end of May 2019, Staff and the Board of Commissioners considered whether to engage an outside vendor to assist in administration of the registration program. Ultimately, this option was not pursued.
- On August 26-27, 2019, the STR registration program became active with the release of a Registration Form (attached and [HERE](#)) and Guidance & FAQ's document (attached and [HERE](#); later updated 12/4/2019).
- The first STR was registered with the Town on August 29, 2019; from August 29, 2019 until December 5, 2019, 28 STR units were registered.
- On November 13, 2019, the Outer Banks Visitors Bureau provided Staff with an analysis prepared by AIRDNA indicating 1,450 STR units to have been offered for rent on the Airbnb and HomeAway platforms in Nags Head in July 2019, the greatest number of units in any one month based on an analysis from October 2014 through August 2019.
- At the beginning of December 2019, the Town received a list of rental units in the Town from the Dare County Tax Collector. For most properties, this list identifies whether properties are managed and/or taxes remitted by the property owner, traditional management companies, or a STR platform such as Airbnb or HomeAway. Based upon a review of this list, approximately 600 of the 2,200 units could be eligible for registration under the Town's program.

- On December 6, 2019, a press release was issued reminding owners/operators to register their STR's (attached); between December 6, 2019 and December 31, 2019, an additional 41 STR's were registered.
- As of December 31, 2019, a total of 69 STR units have been registered. Of these, 60 have been whole house STR's and 9 have been partial house STR's.
- STR's registered on or prior to December 31, 2019 may continue to be offered for rent within 2020 without needing to register again until September 1, 2020. As of January 1, 2020, offering an STR for rent that had not been registered in the prior year, or for which registration had not yet been obtained in 2020, would constitute a violation if not registered within 30 days of being offered for rent. The penalty for failing to register would be an initial \$100 fine, with an additional fine of \$50 per day that a property is offered for rent without being registered.

Considerations and Future Actions

- Within the first month of 2020, Staff intends to contact the owners/operators of those STR units registered on or before December 31, 2019, thanking them for their registration and acknowledging that they may continue to offer the units for rent within 2020 without further registration until September 1, 2020.
- Generally, Staff has found the previously referenced list provided by the Dare County Tax Collector to be reliable with respect to identifying those units subject to and exempt from the registration requirement. While Staff will continue to proactively identify and investigate STR units requiring registration, within the first two months of 2020 Staff intends to send a mailer to the owners of the approximately 600 units likely eligible for registration, but not yet registered, providing notification of the registration requirement.
- To ensure that property owners or representatives can be appropriately contacted in case of an emergency, Staff intends to make the list of registered STR's available to appropriated Police and Fire Department staff.
- To ensure that Occupancy Taxes are appropriately remitted, Staff intends to periodically provide the Dare County Tax Collector with an up-to-date list of registered STR's.



**AN ORDINANCE AMENDING THE CODE OF ORDINANCES
OF THE TOWN OF NAGS HEAD, NORTH CAROLINA**

ARTICLE I. Purpose(s) and Authority.

WHEREAS, pursuant to N.C.G.S. § 160A-174 the Town may enact and amend ordinances that define, prohibit, regulate, or abate acts, omissions, or conditions, detrimental to the health, safety, or welfare of its citizens and the peace and dignity of the Town; and

WHEREAS, pursuant to N.C.G.S. § 160A-381, the Town may enact and amend ordinances regulating the zoning and development of land within its jurisdiction and specifically the location and use of buildings, structures and land. Pursuant to this authority and the additional authority granted by N.C.G.S. Chap. 160A, Art. 19 et. seq, the Town has adopted a comprehensive zoning ordinance (the "Town's Zoning Ordinance") and has codified the same as Chapter 48 of the Town Code; and

WHEREAS, pursuant to N.C.G.S. § 160A-175 the Town may adopt, establish and amend procedures for exercising remedies available for violations of the Town Code; and

WHEREAS, changes in technology have led to a new "sharing" economy where it is becoming more commonplace for individual property owners to provide rentals to individuals on a daily or nightly basis; and

WHEREAS, the Town finds that these rapid changes to the way property owners are using their property have led to unforeseen and unexpected changes in the community; and

WHEREAS, vacation rentals have always been prevalent and represent a significant portion of the local economy; and

WHEREAS, the Town Board of Commissioners has directed the Planning Board and Town Staff to evaluate the desirability and impact of short-term rentals on the community, particularly with respect to new uses which are largely unregulated; and

WHEREAS, the Town finds that property owners who are providing these services should be aware and mindful of their impact to established neighborhoods; and

WHEREAS, the Town finds that property owners should also be aware of and comply with all local, state, and federal laws, including income, sales and occupancy tax requirements; and

WHEREAS, the Town's 2017 Comprehensive Plan page 2-28 states, "In years past the town has experienced the conversion of ground floor areas to additional, illegal, living spaces and over-occupancy of single-family dwellings associated with seasonal workers and vacation rentals. The town should maintain a strong code enforcement presence in these communities and throughout the town to preserve the fabric of neighborhoods and limit nuisances associated with these practices"; and

WHEREAS, the Town finds that it is in the Town's best interest to provide some level of oversight of these uses; and

WHEREAS, the Town is proposing to establish a registration program to assist owners in understanding their responsibilities and obligations as landlords to ensure that these uses remain compatible with established neighborhoods; and

WHEREAS, the Town finds that these text amendments are consistent with the goals, objectives and policies of the Town's adopted Comprehensive Plan, and that this action is reasonable and in the public interest.

ARTICLE II. Construction.

For purposes of this ordinance amendment, underlined words (underline) shall be considered as additions to existing Town Code language and strikethrough words (~~strikethrough~~) shall be considered deletions to existing language. Any portions of the adopted Town Code which are not repeated herein, but are instead replaced by an ellipses ("...") shall remain as they currently exist within the Town Code.

ARTICLE III. Amendment of the Town Code.

NOW, THEREFORE, BE IT ORDAINED by the Board of Commissioners of the Town of Nags Head, North Carolina, that the Town Code shall be amended as follows:

PART I. That **Town Code Chapter 12, Businesses and Licensing** be amended to add the following:

Chapter 12 - BUSINESSES AND LICENSING

ARTICLE VII. – SHORT-TERM RENTALS

Sec. 12-224. - Definitions.

The following words, terms and phrases, when used in this article, shall have the meanings ascribed to them in this section, except where the context clearly indicates a different meaning:

Short-term rental means the rental of residential property for vacation, leisure, recreation, or other purposes for fewer than thirty (30) days by a person who has a permanent residence to which he/she intends to return.

Residential property means an apartment, studio, condominium, single family home, townhouse, cottage or other property devoted to residential use or occupancy by one or more persons for a definite or indefinite period.

Operator means the proprietor or manager of any dwelling, lodging, or sleeping accommodations offered as a short-term rental, whether in the capacity of owner, lessee, sub-lessee, mortgagee in possession, licensee, or any other possessory capacity.

Sec. 12-225. - Regulations.

(a) There is hereby established a short-term rental registry. Upon offering any short-term residential rentals, all operators shall register with the town. This shall be an annual registration for each property offered for short-term residential rental. After the initial registration of each short-term rental is complete, the annual registration and fee shall be paid by September 1st of each year. The registration shall require the operator to provide the following information:

- (1) Complete name and address of the operator and any local contact person that would be available to respond to issues related to the operation of the property as a short-term rental.
- (2) Address of each property in the town offered for short-term residential rental by the operator.
- (3) Disclosure of whether or not liability insurance coverage is in effect to operate the residential property as a short-term rental.
- (4) Signed acknowledgement that the owner is aware of all local and state laws pertaining to the operation of a short-term rental, including the North Carolina Vacation Rental Act, and the requirement to pay all sales and occupancy taxes.

(b) Registry exemptions. The following shall not be required to register pursuant to this section:

- (1) Lodging provided by hotels, motels, tourist camps, and other places subject to regulation under Chapter 72 of the North Carolina General Statutes.
- (2) Rentals to persons having no other place of primary residence.

- (3) Rentals for which no more than nominal consideration is given.
- (4) Rentals that are managed by a real estate broker as defined in G.S. 93A-2(a)
- (c) Penalties. Failure to register a property within 30 days of being offered for short-term residential rental shall result in a civil penalty to be paid by the operator in the amount of \$100. Each additional day the property is listed or operated as a short-term rental without registering shall result in a civil penalty of \$50 per day. The town may waive such penalty if the failure to register was due to no fault of the operator. Until such time as the operator pays the penalty and registers such property, the operator may not continue to offer such property for short-term residential rental.

PART II. That Section **48-7, Definitions of Specific Words and Terms**, be amended as follows:

Bed and breakfast means a single-family dwelling that consists of the rental of one or more than two bedrooms on a daily or weekly basis. The rooms shall not be equipped to allow the preparation of meals, although meals may be provided to overnight guests in a common area by the proprietor of the establishment. The bed and breakfast operation shall be owner occupied and conducted by persons who are full time residents of the single-family dwelling.

Short-term rental, partial house means a resident occupied single-family dwelling that consists of the rental of up to two guest rooms for vacation, leisure, recreation, or other purposes for fewer than thirty (30) days. The partial house short-term rental should be subordinate and incidental to the principal residential use of the dwelling.

Short-term rental, whole house means the rental of an entire single-family dwelling to a group operating as one housekeeping unit for vacation, leisure, recreation, or other purposes for fewer than thirty (30) days.

PART III. That Section **48-167, Required Parking by Use**, be amended as follows:

(1) Residential and Related Uses	Required Parking
<u>Short-term rental, whole house</u>	<u>No additional parking beyond the minimum requirement for single family dwelling.</u>
<u>Short-term rental, partial house</u>	<u>One additional parking space beyond the minimum requirement for single family dwelling.</u>

PART IV. That **Article XI, Schedule of District Regulations** be amended as follows:

(4) Non-Residential Prohibited and Permitted Uses Chart:

TYPE OF USE	ZONING DISTRICTS										OVERLAY DISTRICTS				COMMENTS	
	R-1	R-2	R-3	CR	C-1	C-2	C-3	C-4	SP D-C	SP D-20	SE D-80	CO	Hotel	O&S		SRO
Short-term rental	P	P	P	P	P	P	P	P	P	P	P	P	P	P	P	

PART V. Short-term rentals subject to the requirements of this ordinance shall have an initial compliance deadline of December 31, 2019 to register with the Town.

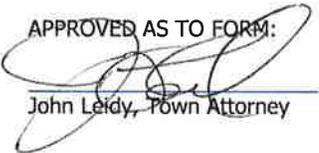
PART VI. All ordinances or parts of ordinances in conflict with this ordinance are hereby repealed. This ordinance shall be in full force and effect from and after the **3rd** day of **April 2019**.


 Benjamin Cahoon, Mayor
 Town of Nags Head

ATTEST:


 Carolyn F. Morris, Town Clerk



APPROVED AS TO FORM:

 John Leidy, Town Attorney

Date adopted: April 3, 2019

Motion to adopt by Commissioner _____
 Motion seconded by Commissioner _____
 Vote: _____ AYES _____ NAYS



Town of Nags Head
Short-Term Rental Registration

Submittal Date: _____

Planning and Development
 Department
 5401 S. Croatan Highway
 PO Box 99
 Nags Head, NC 27959
 252-441-7016: www.nagsheadnc.gov

Short-Term Rental Property Information

***Please use the reverse for additional properties owned/managed;
 each separate property requires registration annually by September 1st ***

Street Address:	<input type="checkbox"/> Whole House Rental <input type="checkbox"/> Partial House Rental
	Total Number of Bedrooms in the House:
Subdivision:	<i>*Partial House Rentals Only*</i>
PIN #:	Number of Bedrooms Rented:
Parcel #:	Number of Parking Spaces:

For Partial House Short-Term Rentals: 1) the number of parking spaces must equal the minimum required for the single-family dwelling, plus one additional space for the Short-Term Rental use, and 2) the rental of more than 2 bedrooms may constitute a bed and breakfast, which are subject to different regulations and restrictions.

Property Owner Information	Operator Information, if applicable
Name:	Name:
Mailing Address:	Mailing Address:
Phone:	Phone:
Email:	Email:
Is there a Local Contact that would be available to respond to issues related to the operation of the property/properties if the Owner or Operator were unavailable?	
Name:	
Phone:	
Email:	
Is Liability Insurance Coverage in effect to operate this property/properties as a short-term rental? <input type="checkbox"/> Yes <input type="checkbox"/> No	

Acknowledgment

By signing this registration form, I am acknowledging that I am aware of all local and state laws pertaining to the operation of a short-term rental, including the North Carolina Vacation Rental Act, and the requirement to pay all sales and occupancy taxes.

Property Owner Signature	Operator Signature, if applicable
_____ Date: _____	_____ Date: _____

Short-Term Rental Property Information - 2nd Property

Street Address:	<input type="checkbox"/> Whole House Rental <input type="checkbox"/> Partial House Rental
	Total Number of Bedrooms in the House:
Subdivision:	<i>*Partial House Rentals Only*</i>
PIN #:	Number of Bedrooms Rented:
Parcel #:	Number of Parking Spaces:
<i>For Partial House Short-Term Rentals: 1) the number of parking spaces must equal the minimum required for the single-family dwelling, plus one additional space for the Short-Term Rental use, and 2) the rental of more than 2 bedrooms may constitute a bed and breakfast, which are subject to different regulations and restrictions.</i>	

Short-Term Rental Property Information - 3rd Property

Street Address:	<input type="checkbox"/> Whole House Rental <input type="checkbox"/> Partial House Rental
	Total Number of Bedrooms in the House:
Subdivision:	<i>*Partial House Rentals Only*</i>
PIN #:	Number of Bedrooms Rented:
Parcel #:	Number of Parking Spaces:
<i>For Partial House Short-Term Rentals: 1) the number of parking spaces must equal the minimum required for the single-family dwelling, plus one additional space for the Short-Term Rental use, and 2) the rental of more than 2 bedrooms may constitute a bed and breakfast, which are subject to different regulations and restrictions.</i>	

Short-Term Rental Property Information - 4th Property

Street Address:	<input type="checkbox"/> Whole House Rental <input type="checkbox"/> Partial House Rental
	Total Number of Bedrooms in the House:
Subdivision:	<i>*Partial House Rentals Only*</i>
PIN #:	Number of Bedrooms Rented:
Parcel #:	Number of Parking Spaces:
<i>For Partial House Short-Term Rentals: 1) the number of parking spaces must equal the minimum required for the single-family dwelling, plus one additional space for the Short-Term Rental use, and 2) the rental of more than 2 bedrooms may constitute a bed and breakfast, which are subject to different regulations and restrictions.</i>	

Staff Use

Registration Fees Paid \$
 (\$25 per Short-Term Rental Property)

Acceptance: Y N By:

Registration Number(s): 2019-__



Town of Nags Head
**Short-Term Rental
Registration**
Guidance & FAQ's

Planning and Development Department
5401 S. Croatan Highway
PO Box 99
Nags Head, NC 27959
252-441-7016 • Planning@nagsheadnc.gov
www.nagsheadnc.gov

What is a Short-Term Rental?

The Town of Nags Head allows residential Short-Term Rentals (also known as STR's and often referred to by the name of popular hosting companies, such as Airbnb or VRBO) within every zoning district. These Short-Term Rentals may be for a **whole house** or a **partial house**, defined as follow:

Short-term rental, whole house means the rental of an entire single-family dwelling to a group operating as one housekeeping unit for vacation, leisure, recreation, or other purposes for fewer than thirty (30) days.

Short-term rental, partial house means a resident occupied single-family dwelling that consists of the rental of up to two guest rooms for vacation, leisure, recreation, or other purposes for fewer than thirty (30) days. The partial house short-term rental should be subordinate and incidental to the principal residential use of the dwelling.

Please note, partial house Short-Term Rentals are limited to a maximum of two bedrooms; the rental of more than two bedrooms may constitute a bed and breakfast, which may or may not be allowed based on the zoning of the property, and only then with the issuance of a conditional use permit.

Registration Required

Operators/owners of Short-Term Rentals will need to register their Short-Term Rental unless exempt from registration. Registration is required annually and there is a registration fee of \$25 for each Short-Term Rental. In this first year, registration is not required until December 31, 2019. Short-Term Rentals registered before December 31, 2019 do not need to be registered again until September 1, 2020; Short-Term Rentals not registered by December 31, 2019, must be registered in 2020 prior to being rented or offered for rent. Once registered, Short-Term Rentals are required to be registered annually in the following calendar year prior to September 1st.

The following lodging types and/or circumstances are exempt from registration:

- Lodging provided by hotels, motels, tourist camps, and other places subject to regulation under Chapter 72 of the North Carolina General Statutes.
- Rentals to persons having no other place of primary residence.
- Rentals for which no more than nominal consideration is given.
- Rentals that are managed by a real estate broker as defined in G.S. 93A-2(a)

Registration Process

A completed [Short-Term Rental Registration form](#), provided by the Town of Nags Head, shall be completed in full and submitted to the Town's Planning & Development Department. A completed form with fee may submitted in person (Town Hall, 5401 S. Croatan Highway) or mailed (Town of Nags Head Planning & Development Department, PO Box 99, Nags Head, NC 27959); forms may also be emailed to Planningand@nagsheadnc.gov - registration of Short-Term Rentals submitted by email will be delayed until the required fee is received. Once received, a minimal review-time should be expected, but registrations should be processed within 5 business days.

The information on the following page should assist you in completing your *Short-Term Rental Registration* form. Please email any questions to Planning@nagsheadnc.gov or call 252-441-7016.

Do you have a partial house rental? Additional parking may be required.

Whole house Short-Term Rentals are not required to provide any additional parking beyond what is required for a single-family dwelling. Partial house Short-Term Rentals are required to provide one additional parking space beyond the minimum requirement for a single-family dwelling. Most single-family dwellings are required to provide parking based on the number of bedrooms, minus 2, with a minimum of 2 parking spaces; for example, both 3-bedroom and 4-bedroom homes would be required to provide 2 parking spaces, while a 5-bedroom home would be required to provide 3 parking spaces; if these homes were used as partial house Short-Term rentals, regardless of the number of bedrooms rented, one additional parking space would be required (3 parking spaces for the 3 and 4-bedroom homes, a 4 parking spaces for the 5-bedroom home).

Do you have liability insurance coverage in effect to operate the residential property as a short-term rental?

As part of the registration we ask that you disclose whether you do or do not have liability insurance coverage to operate the dwelling as a short-term rental. Coverage is not a requirement of registration; however, please consider that a standard homeowners' policy likely does not include liability coverage for this additional use of the property. If you have not already done so, please check with your insurance company to make sure you have the right coverage.

Vacation Rental Act Requirements

Your Short-Term Rental is likely subject to the requirements of the North Carolina Vacation Rental Act. We ask you to acknowledge that you are aware of this law. You may find more information on how this law relates to you and your property, as well as those renting your property, at the following link:

<https://www.ncdoj.gov/Consumer/Travel/Vacation-Rentals.aspx>

The Town is interested in making sure that properties operated as short-term rentals are maintained in a safe condition. The North Carolina Vacation Rental Act also includes minimum safety provisions that apply to these properties. These specific provisions can be found at the following link:

https://www.ncleg.gov/EnactedLegislation/Statutes/PDF/ByArticle/Chapter_42A/Article_5.pdf

Taxes

Operation of your Short-Term Rental is subject to taxes, including Occupancy and Sales taxes. Information on the Occupancy Tax, including how to report and pay the tax, is available from Dare County at the following link:

<https://www.darenc.com/departments/tax-department/occupancy-tax>

Information on State of North Carolina requirements to register, file, pay the Sales Tax is available at the following links:

<https://www.ncdor.gov/taxes-forms/sales-and-use-tax/sales-and-use-tax-registration>
AND <https://www.ncdor.gov/taxes-forms/sales-and-use-tax/filing-requirements>

Penalties - What happens if I don't register my Short-Term Rental?

Failure to register a property within 30 days of being offered for short-term residential rental shall result in a civil penalty in the amount of \$100. Each additional day the property is listed or operated as a short-term rental without registering shall result in a civil penalty of \$50 per day. The town may waive such penalty if the failure to register was due to no fault of the owner/operator. Until such time as the operator pays the penalty and registers such property, the operator may not continue to offer such property for short-term residential rental.

From: [Roberta Thuman](#)
To: [All Nags Head Employees](#)
Subject: FW: Town of Nags Head Update, December 6, 2019
Date: Friday, December 6, 2019 5:02:28 PM

From: Roberta Thuman <listserv@civicplus.com>
Sent: Friday, December 6, 2019 5:02 PM
To: Roberta Thuman <roberta.thuman@nagsheadnc.gov>
Subject: Town of Nags Head Update, December 6, 2019

[Town of Nags Head](#)



Susie Walters Honored for Service to Nags Head

As many of you may already know, Susie Walters decided not to run for re-election this past November. At her last meeting serving on Nags Head's Board of Commissioners, Susie was thanked for her passionate commitment to our town. Pictured from left are:

Commissioner Webb Fuller, Commissioner Renée Cahoon, Commissioner Mike Siers, and Mayor Ben Cahoon.



Newly Elected Officials Join Nags Head's Board of Commissioners

After a successful election in November, Kevin Brinkley was sworn in as a member of Nags Head's Board of Commissioners on December 4, 2019. If his name

sounds familiar, it may be because Kevin retired as Nags Head's police chief in September 2018. Welcome to the other side of the dais, commissioner.

Commissioner Renée Cahoon still holds her seat on the Board after her re-election in November.

Mike Siers was chosen by the Board to be its mayor pro tem following the retirement of Susie Walters.

Pictured from left are: Commissioner Fuller, Commissioner Brinkley, Mayor Cahoon, Mayor Pro Tem Siers, and Commissioner Cahoon.

Reminder - Register Your Short-Term Rental Property

The Town of Nags Head is reminding property owners who may use services such as Airbnb, HomeAway, or VRBO to rent their homes or rooms in their home, but do not use a

real estate broker to manage the rental, to register their property with the Town prior to renting.

In April, Nags Head's Board of Commissioners approved an [ordinance](#) that defines a short-term rental as the rental of residential property for vacation, leisure, recreation, or other purposes for fewer than 30 days and requires annual registration with the Town. Among other things, the ordinance establishes additional parking requirements for partial-house rentals, and requires the property owner to disclose whether liability insurance is in effect for the property and acknowledge that they under the need to be pay both state sales tax and Dare County occupancy tax and comply with the requirements of the [Vacation Rental Act](#).

Short-term rentals must be registered unless they fall under an exemption (see below for exemptions). Registration is required annually and costs \$25 for each rental. View the [registration form](#) or [frequently asked questions](#).

In this first year, registration is not required until December 31, 2019. Rentals registered before December 31, 2019 do not need to be registered again until September 1, 2020; rentals not registered by December 31, 2019 must be registered in 2020 prior to being rented or offered for rent. Once registered, rentals are required to be registered annually in the following calendar year prior to September 1st.

The following lodging types and/or circumstances are exempt from registration:

- Lodging provided by hotels, motels, tourist camps, and other places subject to regulation under Chapter 72 of the North Carolina General Statutes.
- Rentals to persons having no other place of primary residence.
- Rentals for which no more than nominal consideration is given.
- Rentals that are managed by a real estate broker as defined in G.S. 93A-2(a)

Failure to register within 30 days of the property being offered for rent will result in an initial \$100 fine. Each additional day that a property is offered without being registered will result in a \$50-a-day fine.

[Registration Form](#)



Holiday Safety Tips from Nags Head's Police Department

Driving and Travel

- Be patient, we all know how stressful the season can be with busy roads.
- If you've consumed alcohol seek alternate transportation. Driving while intoxicated is a sure way to ruin the season, your life or someone else's.

Shopping

- When shopping, carry your bag or purse, don't leave it unattended in a cart.
- Use credit or debit cards for purchases. Avoid exposing or using large amounts of cash.
- Place your purchases in a vehicle trunk, if no trunk, conceal your purchases

especially if returning to the store.

- When walking to or from your vehicle avoid becoming distracted by using your cell phone.
- Park in a well-lit area, have your keys ready to open your vehicle when you return.
- When shopping online use credit cards at trusted sites.
- Have packages delivered to your business. If delivered to your home think of an alternate drop off location i.e., side of house, or storage room. Have a friend or neighbor pick up package. Schedule a pick up.

Safety at Home

- Lock your doors and windows.
- Let a neighbor know if you are leaving for an extended period.
- Leave a light on inside and or use a timer.
- Have your mail delivery suspended.
- Avoid placing product boxes by the curb for trash pickup.

Contact Nags Head's Police Department to schedule an extra patrol of your residence at 252-441-6386 of police@nagsheadnc.gov.

Drainage System Update

Nags Head's Board of Commissioners, at their December 4, 2019 meeting, received updates on both [new drainage projects](#) and [current drainage maintenance activities](#).

You can also view both presentations by watching a [video](#) of the meeting. These presentations start at one hour and thirty-nine minutes (1:39) into the video.



Town of Nags Head Names Ricky Spencer as Employee of the Year for 2019



Sanitation Superintendent Ricky Spencer Named Employee of the Year for 2019

Congrats to Sanitation Superintendent Ricky Spencer on being named by Nags Head's Board of Commissioners as the Town's 2019 Earl Murray Jr. Employee of the Year for 2019!

Chosen from an amazing group of nominees, Ricky works quietly behind the scenes to make sure our critical sanitation services run as smoothly and efficiently as possible. His job is complex and demanding. Imagine managing the collection and disposal of the trash

that comes with a 900% increase in population every summer, as well as working in the area's challenging weather conditions (think wading through floodwaters or high winds to retrieve trash carts). Though it all, Ricky works diligently and without complaint.

Ricky is pictured above with Nags Head's Board of Commissioners and his fellow Employee of the Year nominees. From left, Tax Collector Linda Bittner, Commissioners Renée Cahoon and Mike Siers, Ricky Spencer, Mayor Ben Cahoon, Mayor Pro Tem Susie Walters, Commissioner Webb Fuller, Code Enforcement Officer Ed Snyder, and Deputy Fire Chief Shane Hite. Not pictured is K9 Police Officer JC Mitchell.



Bring Fido's Water to the Dog Park Until Freeze Threats Pass

The water spigot at Nags Head's dog park at 227 W. Satterfield Landing Rd. has been turned off for the winter. Water will be turned back on in early spring once the threat of a freeze has passed.

Nags Head Septic Health Initiative Now Todd D. Krafft Septic Health Initiative



Septic Health Initiative Named for Todd Krafft

At their December 4, 2019 meeting, Nags Head's Board of Commissioners adopted a resolution renaming the Town's Septic Health Initiative after long-time employee, Todd Krafft, who passed away suddenly in September.

As the Town's environmental planner, Todd passionately advocated for protecting water quality. In addition to interacting with Nags Head property owners through the Septic Health Initiative, Todd particularly enjoyed educating youth about the critical importance of protecting our environment.

His tireless efforts and enthusiasm for the Initiative will now always be honored through the Todd D. Krafft Septic Health Initiative.

Todd's daughter Kayleen accepted a plaque commemorating the re-naming of the Initiative. Pictured with Kayleen are Nags Head's Board of Commissioners, from left,

Commissioner Mike Siers, Mayor Ben Cahoon, Commissioner Renée Cahoon, Mayor Pro Tem Susie Walters, and Commissioner Webb Fuller. Not pictured is Todd's son, Tanner.

Thank you to former Mayor Bob Muller for all that you did for the Initiative and for helping to honor Todd.

Todd never missed a chance to promote the Septic Health Initiative, so we won't, either.

In a nutshell, this progressive program offers free services and financial assistance to property owners for having their septic systems pumped out, repair, or replaced. For more info, visit nagsheadnc.gov/septichealth.



Donate to Toys for Tots at Town Hall

Spread goodwill this month by helping to fill a Toys for Tots box at Nags Head's town hall. The Marine Toys for Tots program distributes new, unwrapped toys to less fortunate children at Christmas. Police Chief Phil Webster is happy to get the donation ball rolling!

[Share on Facebook](#)

[Share on Twitter](#)

[Share via Email](#)

Copyright 2019 Town of Nags Head. All Rights Reserved.
5401 S. Croatan Hwy., PO Box 99, Nags Head, NC, 252-441-5508,
info@nagsheadnc.gov

Powered by



If you no longer wish to receive emails from us, you may [Unsubscribe](#).

Email not displaying correctly? [View it in your browser](#).